FOURSQUARE

Powering Personalization At Scale

Six Ways To Drive Relevance Using Location Data

In this report, you'll learn how to...

- Segment Audiences Based On Real World Behaviors, Using Location As A Proxy To Understand Life Stages, Lifestyles and Spending Habits
- Tap Into Moments of Receptivity
- Build Strategic Partnerships Based
 On Venues Visited



1. Identify Consumers In Different Life Stages

The places people go are the best indicators of who they are. Data-driven marketers are building audience segments based on where people go in the physical world, identifying consumers in distinct phases of life.

SAMPLE TARGET AUDIENCES



COLLEGE GRADS

where they go student centers college libraries academic buildings college cafeterias



YOUNG PARENTS

where they go playgrounds baby stores daycares nursery schools



NEW HOME OWNERS

where they go real estate offices shipping stores storage facilities furniture stores



PARENTS OF TEENS

where they go soccer fields high schools fast food joints discount stores

2. Segment Consumers Based On Their Budget

Behavioral data unlocks a new way of understanding consumers' spending habits.

SAMPLE TARGET AUDIENCES





DISCOUNT SHOPPERS

where they go discount stores outlet stores thrift stores big box stores

VALUE DINERS

where they go fast food joints buffets affordable grocery stores

JETSETTERS

where they go airport lounges luxury hotels rental car locations high-end resorts

EXECUTIVES

where they go conference rooms corporate amenities offices business centers

3. Pinpoint Consumers By How They Choose To Spend Their Disposable Income

Location serves as a useful proxy for lifestyle, revealing consumers' preferences based on the places they spend their time. Savvy brands are not only segmenting audiences in this way, but also developing tailored messaging for different cohorts, boosting relevance to build more meaningful connections.

SAMPLE TARGET AUDIENCES



BEAUTY & SELF-CARE

WHERE THEY GO spas, hair salons, nail salons, nutritionists, massage places



SPORTS

WHERE THEY GO football stadiums, sports bars, hockey areas



OUTDOORS

where they go ski areas, outdoor supply stores, parks, mountains



MUSIC

where they go concert halls, music venues, amphitheaters



HOSTING

WHERE THEY GO gourmet shops, grocery stores, farmers markets



FITNESS

where they go yoga studios, cycle studios gyms, fitness centers



STYLE

WHERE THEY GO boutiques, shoe stores, department stores



TRAVEL

where they go airports, hotels, resorts, rental cars, baggage claims



NIGHTLIFE

where they go cocktail bars, speakeasies, beer gardens, wine bars



DINING

WHERE THEY GO Italian restaurants, seafood restaurants, steakhouses

4. Captivate High Value Customers

Tailor offerings for these key audiences based on their patterns and preferences.

FREQUENT RESTAURANT GOERS

are also more likely to enjoy...

Upscale Hotels like The Ritz-Carlton, Four Seasons & Omni

Hosting like Kitchen Supply Stores, Gourmet Shops, Organic Groceries, Wine Shops

Working Out at Gyms like Equinox, Orangetheory Fitness, Crunch Gym, 24 Hour Fitness

Active Hobbies like Climbing, Tennis, Biking, Boxing & Skiing

FREQUENT TRAVELERS

are also more likely to enjoy...

Boutique Fitness Studios like SoulCycle, Barry's Bootcamp and CorePower Yoga

Coffee Shops like Blue Bottle, LA Colombe, Peet's, Philz & Coffee Bean & Tea Leaf

Watching Sports like Soccer, Basketball, Hockey & Baseball

Healthy Food like Salad Places, Juice Bars & Organic Groceries

FREQUENT GROCERY SHOPPERS

are also more likely to enjoy...

Outdoor Activities like Hiking, Skating, Skiing and Surfing

Shopping For Clothes at Nordstrom, Anthropologie, Dillard's & Banana Republic

Browsing Furniture at Cost Plus World Market, Pier 1 & The Container Store

Self-Care like Acupuncture, Massages & Alternative Healing

5. Tap Into Consumers' Moments of Receptivity

A person's physical location can serve as an indicator of their mindset. Savvy brands are intercepting consumers in places they go before a shopping trip where they're likely to be idle or bored and on their phones.



RUNNING ERRANDS

post offices, dry cleaners, banks, shipping stores, car washes, laundromats



COMMUTING

train platforms, bus stops, train stations, gas stations, rest areas



SEEKING CARE

doctors offices, dentists offices, urgent cares, medical centers

6. Build Partnerships Based On Venues Visited

Innovative brands are capitalizing on their customers' other affinities to drive strategic partnerships. Use the places people go to identify their favorite brands, developing synergistic offerings across...



TRAVEL



DINING



WELLNESS



RETAIL

Chase

Branch visitors are more likely to also visit...

FAIRMONT HOTELS

INTERCONTINENTAL HOTELS*

76 GAS STATIONS

CHEVRON*

STARBUCKS*

POTBELLY

LA MADELINE

JACK IN THE BOX

WINGSTOP

PEET'S COFFEE & TEA

EQUINOX

SOULCYCLE

VITAMIN SHOPPE

RETRO FITNESS

IN-SHAPE HEALTH CLUBS

BLOOMINGDALE'S

BUYBUY BABY

NEIMAN MARCUS

J.CREW

FOREVER 21

SAKS FIFTH AVENUE

Citibank

Branch visitors are more likely to also visit...

W HOTELS

FOUR SEASONS HOTELS

WESTIN HOTELS

MOBIL*

LOEWS HOTELS

CALIFORNIA PIZZA KITCHEN

AU BON PAIN

JAMBA JUICE

DUNKIN' DONUTS

THE CHEESECAKE FACTORY

ORANGETHEORY

CRUNCH GYM

24 HOUR FITNESS

COREOWER YOGA

LA FITNESS

COSTCO*

MACY'S*

WHOLE FOODS

NORDSTORM

SEPHORA

DISNEY STORE

What about mobile-first banking? To derive these types of rich insights about consumers in your CRM database, email us at hi@foursquare.com

*Examples of existing or past partners

Places visitors are more likely to go than the average U.S. consumer; indexed data available upon request



6 Key Ways To Drive

Personalization At Scale

- 1. Identify Consumers in Different Life Stages
- 2. Segment Consumers Based On Their **Budget**
- 3. Pinpoint Consumers By How They Choose To Spend Their **Disposable Income**
- 4. Understand And Captivate High Value Audiences
- 5. Tap Into Moments of Receptivity
- 6. Build **Strategic Partnerships** Using Venues Visited

